

# Notice of 10-day Public Holiday during “Golden Week” in Japan

Dear Valued Customer,

Due to the 10-day Golden Week holidays in Japan, Banks, Shipping lines, International COURRIER service providers are mostly closed.

SBT will also be partly closed on following days:

**April 27th, 2019 to MAY 6th, 2019**

Please note that there will be significant delays in processing orders during this period.

In order for SBT to provide you documents required before holidays, please clear the payment due by Monday, April, 22nd if you have any cargo scheduled to arrive around this season.

SBT is not held responsible for any damages/losses/charges caused due to non-payment in time.

We will resume regular business on Tuesday, May, 7th.

If you have any questions or concerns, please do not hesitate to contact us.

Date	Sales Activity Customer Service	Document Processing e.g. B/L , Export Cert, Inspection Cert, etc.	Shipping Arrangement	Payment confirmation
Fri Apr 26th	Available	Available	Available	Available
Sat Apr 27th	Available	Not Available	Not Available	Not Available
Sun Apr 28th	Available	Not Available	Not Available	Not Available
Mon Apr 29th	Available	Not Available	Not Available	Not Available
Tue Apr 30th	Available	Not Available	Not Available	Not Available
Wed May 1st	Available	Not Available	Not Available	Not Available
Thu May 2nd	Available	Not Available	Not Available	Not Available
Fri May 3rd	Available	Not Available	Not Available	Not Available
Sat May 4th	Available	Not Available	Not Available	Not Available
Sun May 5th	Available	Not Available	Not Available	Not Available
Mon May 6th	Available	Not Available	Not Available	Not Available
Tue May 7th	Available	Available	Available	Available